



Result-boosting tool for
activity-based labour
standards, budgeting &
simulation



MAKING YOUR RETAIL OPERATION TRANSPARENT

To create an optimal customer journey, you need a flexible and healthy retail organisation. With Workload Planner, you have a powerful and proven software tool for building, managing, organising and tailoring operations and standards to suit each specific branch. Output can be seamlessly integrated into the daily staff scheduling process.

Workload Planner makes your entire multichannel retail operation transparent, and the force field of quality and efficiency tangible. Workload Planner ensures that you can effectively anticipate changing internal or external circumstances, and that you can respond quickly and systematically in the workplace. Workload Planner will definitely contribute to higher returns.

TRANSPARENCY IN YOUR OPERATION

Together with you, we ensure that activities and labour standards become available at a branch or business unit level. The output is geared to suit your retail operation and formula and is created using a structured approach.

Organisational structure

Our design and output are based on your organisational structure.

Policy

Together with you, we identify and determine the quality and service policies that are relevant to your organisation. Your strategic assumptions are translated into concrete objectives. By objectifying the policies, results are made transparent, and so simulations of the scenarios can be carried out.

Relevant data

An important aspect of adopting efficiency targets and the way work is organised is that the output is meaningful to those involved. Together with you, pertinent information is determined and configured in Workload Planner, using the terms and languages that you require.

Results

You now have the possibility of generating strategy-based, branch-specific or business unit-specific hours and labour cost standards at many levels: by branch, department, process, year, week, day or interval.

INTEGRATION IN THE DAILY STAFFING PLAN PROCESS

All Workload Planner data can be unlocked in Workforce Management solutions and other applications simply and easily. This means that the required information and KPIs go exactly where you want them to go. Integrated into the daily scheduling process to support efficient staff deployment and the perfect experience for your customers.



- Transparent location-specific or business unit-specific budgeting
- Simulating the impact that amended processes and fluctuating external conditions have
- Reaping the benefits of process optimisations
- Integration in the daily staff scheduling process in the workplace
- Useful benchmark: powerful and fast

WORKING WITH THE RESULTS

Workload Planner offers various advanced options for actively working on the efficiency of your operation. Here are a few important functions:



Budgeting, forecasting and long-term planning.



Insight into budgeted hours at any time and at any level.



All variables processed quickly and easily.



Results are immediately visible at every level.



Simulate and implement multiple scenarios.

GETTING STARTED

Curious what Workload Planner can do for your organisation? Get in touch — we'd be happy to give you a demonstration of our software. You can also visit our [website](#) for more information.

